

# DRIVER TRAINING SERIES



# ACCIDENT MANAGEMENT





# AGENDA

Purpose: Review what to do in the event of an accident.

Goal: Understanding what is expected of both drivers and managers to properly respond and document when an incident occurs.



# OVERVIEW

- First things first
- Notifying authorities and Insurance providers
- Documenting the accident and the scene
- What to say and not say



# FACTS & FIGURES

According to forbes advisor:

- In 2021 alone a total of 523,796 large truck accidents occurred
- 101,000 truck crashes caused injury over the course of that year with another 4,444 causing fatalities.
- Semi-trailer trucks are most likely to be involved in a fatal accident







# FIRST THINGS FIRST!

- Safety is the top priority – If anyone is injured call 911 immediately.
- If possible, move vehicles (after taking a picture) to the safest possible location at the scene.
- Follow any specific guidelines or notification procedures set by your company to document what has happened.
- Collect important information from the others involved: Name, address, phone number, license number, insurance carrier and policy #. Vehicle year, make, model, color and license plate. It is easiest to take pictures of the vehicles and documents using your cell phone or tablet. Use pen & paper if needed.
- Limit discussion with others involved to getting the needed information shared.
- Don't wait too long to seek medical attention – what may appear to be minor injuries may complicate in the days following an accident. Best to get checked out ASAP.



# NOTIFYING PROPER AUTHORITIES

- Notify law enforcement. When the police arrive, provide them with the facts of the incident and ask for a copy of the police report for your records.
- Notify your insurance carrier. In many companies this falls on management rather than the driver.
- Be factual and concise when discussing the event, refraining from speculation or assumption.
- Use your cell phone or tablet to (safely) take photos of the accident scene, vehicle damage, skid marks, property damage, and injuries, and jot down some notes including the date and time of the accident to help you remember what led up to it while fresh in your memory.





# WHAT TO DO, SAY AND WHAT NOT TO SAY

- Approach the situation calmly. Flaring tempers and heated discussion at the scene does not end well.
- Avoid admitting fault or blaming others.
- Comply with requests made by law enforcement.
- If asked questions by the authorities, do not embellish. Answer the question as simply as possible.
- Arrange (or have management arrange) to have the vehicle towed when law enforcement gives the OK.

# THE CHALLENGE

## IT PAYS TO BE A WINNER

- Rules: Prize to be awarded to drivers with the best (and worst) safety score.
- Prize Announcement: Best scoring driver gets lunch, worst gets a first aid kit.



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LINKS TO RELATED BLOG POSTS

[Forbes Advisor Accident Stats](#)

[Staged Accidents](#)

[Driver Safety Score Cards](#)





# ADDITIONAL RESOURCES

## **SUGGEST A TRAINING:**

[MARKETING@FLEETISTICS.COM](mailto:MARKETING@FLEETISTICS.COM)

## **REQUEST TRAINING:**

[TRAINING@FLEETISTICS.COM](mailto:TRAINING@FLEETISTICS.COM)

## **MORE INFORMATION ON DASHCAMS, LONE WORKER, DVIR, ASSET TRACKING, IOT**

[SALES@FLEETISTICS.COM](mailto:SALES@FLEETISTICS.COM)

## **CONTACT US:**

[CONTACT@FLEETISTICS.COM](mailto:CONTACT@FLEETISTICS.COM) 877.467.0326



A row of white utility trucks with orange emergency lights parked on a gravel lot. The trucks are viewed from a front-quarter perspective, receding into the distance. The background shows a dense line of green trees.

USE THIS LINK TO ACCESS YOUR  
NEXT TRAINING CLASS AGENDA