

## **Diagnostic Flow Chart**

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NO

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NO



Put Device into Test Mode (Power Cycle)

**VES** 

Is Power Detected? (All 3 LEDs Flash and 6 Beeps)

YES

Start the Vehicle

**↓** YES

Is Ignition Detected? (Single Beep + RED LED)

YES

GPS Latch? (Long Beep + Blue LED)

YES

Cell Network Registration? (Double beep)

√ YES

Geotab Server Registration? (Triple Beep + Green LED)

**VES** 

Data updated in Checkmate?

Confirm device is connected to correct port

Confirm appropriate harness

is installed (Check protocol)

Make sure you are parked

outside with clear sky view

Ensure there is cell coverage

Confirm Port is getting power (no blown fuses, etc)

Try another harness or implement 2 wire install

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NO

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Contact Geosupport with VIN number

Move the Go6 to another location closer to top of dash using HRN-EZCP (Part of the SPR-GO5INSTALLPACK)

Contact Geosupport

Ensure Device and SIM active? (Myadmin.geotab.com)

Move Go6 to another location using HRN-EZCP (Part of the SPR-G05INSTALLPACK)

Ensure all Checkmate Services are running

Contact Geosupport with  $\rightarrow$ NO Serial Number and Details

Ensure Serial number is only in **ONE** Checkmate database

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