

Diagnostic Sounds

	In Normal Operating Mo	ode In Test Mode
Connection to power		
For ALL Devices	3 "slow" Beeps	3 "slow" Beeps followed by 3 "fast" bee
Ignition Detected	No Beep	1 Beep
For ALL Devices		
Satellite Latch	No Beep	1 Long Beep
For ALL Devices		Up to 3 minutes for first time power up
Cellular Latch		
For GSM Devices		
There are 3 p	parts to the cellular connection they are l	isted below and come in succession.
Modem activated	No Beep	1 "short" beep
Connection to a	No Beep	2 "short" beeps
cellular network		
established		
Connection to	No Beep	3 "short" beeps
GEOTAB server and		
hand shake returned		
If part 3 "con	nection to the GEOTAB server" should fail you	· · · · · · · · · · · · · · · · · · ·
	in place of the 3 "short" beeps indicati	- -
	The device will retry the co	
Connection to the	No Beep	2 "short" beeps
server failed		
The open ci	rcuit/ shorted circuit beeps ONLY occur	immediately after an ignition "ON".
Ignition on with GPS		
Antenna Disconnected	3 Long Beeps directly after ignition on	3 Long Beeps directly after ignition on
(Open Circuit)		
Ignition on with GPS		
Antenna shorted	3 Long Beeps directly after ignition on	3 Long Beeps directly after ignition on
(Short Circuit)		- · · · · · · · · · · · · · · · · · · ·
Over the air Firmware	No Beep	Long series of very short quick beeps
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upgrade		
upgrade Programmed driver	Series of continual short beeps	Series of continual short beeps
upgrade Programmed driver alert feature activated	Series of continual short beeps	Series of continual short beeps
Programmed driver	Series of continual short beeps	Series of continual short beeps
Programmed driver alert feature activated	Series of continual short beeps	Series of continual short beeps

Fleetistics Support

When	choosing	to	contact	Fleetistics	support,	you	must	provide	the	following	informat	ion:

VIN of Vehicle: Serial # of the device **G__-**17 digits, located on the left of the dashboard visible through the windshield Email: help@fleetistics.com | T: (877) 467-0326
For greater convenience login to MyFleetistics and view the Device Status table. Submit a ticket from the table if the device status indicates an issue.



